UNCLASSIFIED





BLACKBERRY ENTERPRISE MOBILITY SERVER (BEMS) 3.X SUPPLEMENTAL PROCEDURES

Version 1, Release 2

26 July 2023

Developed by BlackBerry and DISA for the DOD

UNCLASSIFIED

Trademark Information

Names, products, and services referenced within this document may be the trade names, trademarks, or service marks of their respective owners. References to commercial vendors and their products or services are provided strictly as a convenience to our users, and do not constitute or imply endorsement by the Defense Information Systems Agency (DISA) of any nonfederal entity, event, product, service, or enterprise.

TABLE OF CONTENTS

Page

1.	SECURITY READINESS REVIEW		
	1.1	General	1
2. BEMS SECURITY AND CONFIGURATION INFORMATION		1S SECURITY AND CONFIGURATION INFORMATION	. 2
		Architecture	

LIST OF TABLES

Page

Table 2-1: BlackBerry Mail (Push Notifications)	. 3
Table 2-2: BlackBerry Connect and BlackBerry Presence (Microsoft Lync Server)	
Table 2-3: BlackBerry Connect and BlackBerry Presence (Cisco Unified Communications	
Manager and Cisco IM and Presence)	. 4
Table 2-4: BlackBerry Docs	. 4

LIST OF FIGURES

Page

Figure 2-1: BEMS/UEM Architecture	2
-----------------------------------	---

UNCLASSIFIED

1. SECURITY READINESS REVIEW

1.1 General

When conducting a BlackBerry Enterprise Mobility Server (BEMS) Security Readiness Review (SRR), the Team Lead and the assigned Reviewer identify security deficiencies and provide data from which to predict the effectiveness of proposed or implemented security measures associated with BEMS 3.x.

2. BEMS SECURITY AND CONFIGURATION INFORMATION

2.1 Architecture

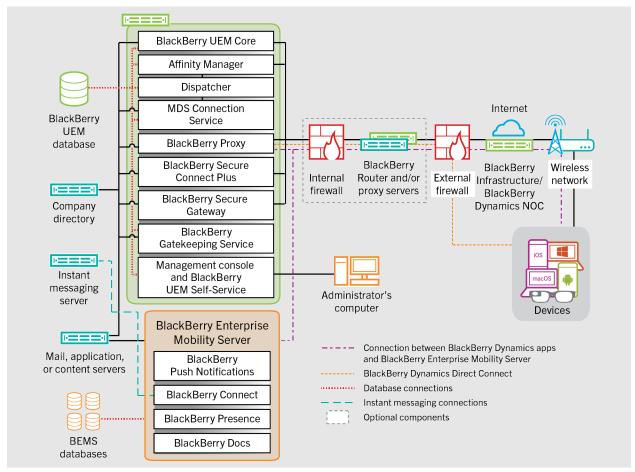


Figure 2-1: BEMS/UEM Architecture

2.2 Required Firewall and Port Configurations for BEMS 3.x

Each service installed on a BEMS requires a different set of inbound and outbound ports. Refer to the appropriate table below (Tables 2-1 to 2-4) based on the services installed. Refer to the BlackBerry BEMS Installation Guide for additional information.

Configure your organization's firewall to allow outbound two-way connections over these ports.

Inbound/Outbound	Port (TCP)	Description
Inbound	61617	To and from computers hosting BEMS in the same cluster (bidirectional)
Inbound	61616	To and from computers hosting BEMS in the same cluster (bidirectional)
Inbound	8443	From the BlackBerry Proxy server (required for Presence and Push Notifications)
Outbound	80	To Microsoft Exchange Server (AutoDiscover)
Outbound	389	(SSL) to LDAP
Outbound	636	(SSL) to LDAP
Outbound	3268	(SSL) to Global catalog server
Outbound	3269	(SSL) to Global catalog server
Outbound	443	To BlackBerry Dynamics NOC/APNS
Outbound	443	To Firebase Cloud Messaging (FCM)
Outbound	443	To Microsoft Exchange Server (Microsoft
		Exchange Web Services, Autodiscovery)
Outbound	17080	To the BlackBerry Proxy server (17433 for SSL)
Outbound	61617	To and from computers hosting BEMS in the same cluster (bidirectional)
Outbound	61616	To and from computers hosting BEMS in the same cluster (bidirectional)

Table 2-2: BlackBerry Connect and BlackBerry Presence (Microsoft Lync Server)

Inbound/Outbound	Port (TCP)	Description
Inbound	8080 or 8082	From the BlackBerry Proxy server (New BEMS
		2.12 or later SSL enabled/bound to port 8082.
		Upgrades 2.10 or earlier & Connect app not SSL
		enabled use port 8080.)
Inbound	8443	From the BlackBerry Proxy server (for Blackberry
		Presence)
Inbound	49555	From the Microsoft Lync Server (BlackBerry
		Connect)
Inbound	49777	From the Microsoft Lync Server (BlackBerry
		Presence)
Outbound	443	To BlackBerry Dynamics NOC
Outbound	206.124.114.0/24	
Outbound	206.124.121.0/24	
Outbound	206.124.122.0/24	
Outbound	5061	To the Microsoft Lync Server
Outbound	17080 or 17433	To the BlackBerry Proxy server
Outbound	1433	To the Microsoft SQL Server (default)

Inbound/Outbound	Port (TCP)	Description
Outbound	1434	UDP to the Microsoft Lync database (for initial
		setup only)
Outbound	49777-57500	Random port in this range to the Microsoft Lync
		database (for initial setup only)

Table 2-3: BlackBerry Connect and BlackBerry Presence (Cisco Unified Communications Manager and Cisco IM and Presence)

Inbound/Outbound	Port (TCP)	Description
Inbound	8080 or 8082	From the BlackBerry Proxy server (New BEMS
		2.12 or later SSL enabled/bound to port 8082.
		Upgrades 2.10 or earlier & Connect app not SSL
		enabled use port 8080.)
Outbound	443	To BlackBerry Dynamics NOC
Outbound	206.124.114.0/24	
Outbound	206.124.121.0/24	
Outbound	206.124.122.0/24	
Outbound	8443	To the Cisco User Data Service
Outbound	5222	To the Cisco Jabber XMPP Service
Outbound	8083	To the Cisco IM and Presence Service
Outbound	17080 or 17433	To the BlackBerry Proxy server
Outbound	17080 or 17433	To the BlackBerry Proxy or Good Proxy server
Outbound	1433	To the Microsoft SQL Server (default)

Table 2-4: BlackBerry Docs

Inbound/Outbound	Port (TCP)	Description
Inbound	8443	From the BlackBerry proxy server
Outbound	80 or 443	To SharePoint
Outbound	80 or 443	To the Microsoft Office Web Apps server
Outbound	17080 or 17433	To the BlackBerry Proxy server
Outbound	1433	To the SQL Server (default)
Outbound	445, 139	To CIFS share
Outbound	389 or 636	To LDAP
Outbound	137-138 (UDP)	To CIFS share