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**MICROSOFT EXCHANGE 2010  
CLIENT ACCESS SERVER  
SECURITY TECHNICAL IMPLEMENTATION GUIDE  
(STIG) OVERVIEW**

**Version 1, Release 9**

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**Developed by DISA for the DoD**

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## 1. INTRODUCTION

### 1.1 Executive Summary

This document is a requirement for all DoD-administered systems and all systems connected to DoD networks, as addressed in the technology section. These requirements are designed to assist System Managers (SMs), Information System Security Managers (ISSMs), Information System Security Officers (ISSOs), and System Administrators (SAs) with configuring and maintaining security controls.

Email systems are comprised of multiple products and services working together to enable transport and delivery of messages to users. This overview gives technology-specific background and information specific to Microsoft Exchange 2010 Client Access Server.

The Microsoft Exchange 2010 Client Access Server Security Technical Implementation Guide (STIG) provides security policy and configuration requirements.

The Client Access server role is the initial point of contact for end users seeking email access. Applications such as Outlook Web App (OWA), Outlook Anywhere (OA), and Outlook, as well as mobile technologies servers and public folders requests, are processed through the Client Access server.

Commercial mobile devices (CMD) communicate with the Client Access server through protocols such as Exchange ActiveSync (EAS) to provide email services. Current CMD policy (DoD CIO memo dated 6 Apr 2011) requires mobile devices to communicate using Mobile Email Management (MEM) servers that act as intermediaries between the email server and the CMDs. The Client Access server also depends on Microsoft IIS web services, which must be reviewed prior to performing the Client Access Server review.

For an overview of all the Microsoft Exchange Server 2010 products and services, reference the Microsoft Exchange Server 2010 Server Security Technical Implementation Guide STIG Overview document at the following URL: <http://iase.disa.mil/stigs/app-security/app-servers/Pages/index.aspx>. The Microsoft Exchange Server 2010 Server Security Technical Implementation Guide STIG Overview also includes security review considerations to prepare for periodic assessments.

### 1.2 Authority

DoD Instruction (DoDI) 8500.01 requires that “all IT that receives, processes, stores, displays, or transmits DoD information will be [...] configured [...] consistent with applicable DoD cybersecurity policies, standards, and architectures” and tasks that Defense Information Systems Agency (DISA) “develops and maintains control correlation identifiers (CCIs), security requirements guides (SRGs), security technical implementation guides (STIGs), and mobile code risk categories and usage guides that implement and are consistent with DoD cybersecurity policies, standards, architectures, security controls, and validation procedures, with the support

of the NSA/CSS, using input from stakeholders, and using automation whenever possible.” This document is provided under the authority of DoDI 8500.01.

Although the use of the principles and guidelines in these SRGs/STIGs provides an environment that contributes to the security requirements of DoD systems, applicable NIST SP 800-53 cybersecurity controls need to be applied to all systems and architectures based on the Committee on National Security Systems (CNSS) Instruction (CNSSI) 1253.

### 1.3 Vulnerability Severity Category Code Definitions

Severity Category Codes (referred to as CAT) are a measure of vulnerabilities used to assess a facility or system security posture. Each security policy specified in this document is assigned a Severity Category Code of CAT I, II, or III.

**Table 1-1: Vulnerability Severity Category Code Definitions**

	DISA Category Code Guidelines
CAT I	Any vulnerability, the exploitation of which will <b>directly and immediately</b> result in loss of Confidentiality, Availability, or Integrity.
CAT II	Any vulnerability, the exploitation of which <b>has a potential</b> to result in loss of Confidentiality, Availability, or Integrity.
CAT III	Any vulnerability, the existence of which <b>degrades measures</b> to protect against loss of Confidentiality, Availability, or Integrity.

### 1.4 STIG Distribution

Parties within the DoD and Federal Government’s computing environments can obtain the applicable STIG from the Information Assurance Support Environment (IASE) website. This site contains the latest copies of any STIGs, SRGs, and other related security information. The address for the IASE site is <http://iase.disa.mil/>.

### 1.5 Document Revisions

Comments or proposed revisions to this document should be sent via email to the following address: [disa.stig\\_spt@mail.mil](mailto:disa.stig_spt@mail.mil). DISA will coordinate all change requests with the relevant DoD organizations before inclusion in this document. Approved changes will be made in accordance with the DISA maintenance release schedule.

### 1.6 Other Considerations

DISA accepts no liability for the consequences of applying specific configuration settings made on the basis of the SRGs/STIGs. It must be noted that the configuration settings specified should be evaluated in a local, representative test environment before implementation in a production

environment, especially within large user populations. The extensive variety of environments makes it impossible to test these configuration settings for all potential software configurations.

For some production environments, failure to test before implementation may lead to a loss of required functionality. Evaluating the risks and benefits to a system's particular circumstances and requirements is the system owner's responsibility. The evaluated risks resulting from not applying specified configuration settings must be approved by the responsible Authorizing Official. Furthermore, DISA implies no warranty that the application of all specified configurations will make a system 100 percent secure.

Security guidance is provided for the Department of Defense. While other agencies and organizations are free to use it, care must be given to ensure that all applicable security guidance is applied both at the device hardening level as well as the architectural level due to the fact that some of the settings may not be able to be configured in environments outside the DoD architecture.

### **1.7 Product Approval Disclaimer**

The existence of a STIG does not equate to DoD approval for the procurement or use of a product.

STIGs provide configurable operational security guidance for products being used by the DoD. STIGs, along with vendor confidential documentation, also provide a basis for assessing compliance with Cybersecurity controls/control enhancements, which supports system Assessment and Authorization (A&A) under the DoD Risk Management Framework (RMF). DoD Authorizing Officials (AOs) may request available vendor confidential documentation for a product that has a STIG for product evaluation and RMF purposes from [disa.stig\\_spt@mail.mil](mailto:disa.stig_spt@mail.mil). This documentation is not published for general access to protect the vendor's proprietary information.

AOs have the purview to determine product use/approval IAW DoD policy and through RMF risk acceptance. Inputs into acquisition or pre-acquisition product selection include such processes as:

- National Information Assurance Partnership (NIAP) evaluation for National Security Systems (NSS) (<http://www.niap-cces.org/>) IAW CNSSP #11
- National Institute of Standards and Technology (NIST) Cryptographic Module Validation Program (CMVP) (<http://csrc.nist.gov/groups/STM/cmvp/>) IAW Federal/DoD mandated standards
- DoD Unified Capabilities (UC) Approved Products List (APL) (<http://www.disa.mil/network-services/ucco>) IAW DoDI 8100.04

**2. REFERENCE DOCUMENTS**

The following table enumerates the documents and resources referenced:

**Table 2-2: Reference Documents**

<b>Date</b>	<b>Document Description</b>	<b>Source</b>
2010	Microsoft Exchange Server 2010 Best Practices	Microsoft Press
January 2012	Microsoft Exchange Server 2010: Help	technet.microsoft.com
Current Version	Windows 2008 R2 STIG	ias.e.disa.mil
March 2012	Microsoft Exchange 2010 Security Guide	technet.microsoft.com
April 2013	SP 800 -53 Security and Privacy Controls in the Federal Information Systems and Organizations	<a href="http://csrc.nist.gov/publications/PubsSPs.html">http://csrc.nist.gov/publications/PubsSPs.html</a>
February 2006	SP 800 -18 Guide for Developing Security Plans for Federal Information Systems	<a href="http://csrc.nist.gov/publications/PubsSPs.html">http://csrc.nist.gov/publications/PubsSPs.html</a>